

Kiveton Park Primary Care Centre
Patient Participation Group Meeting
Wednesday 18th June 2014

Attending: Brian Daniels, Marilyn White, Jean Hirst, Susan Wietscher, Michael Brabbs, Barry Winterbottom, Ronald Law, Dr Say, Marsha Raynes, Becky Clowes

Apologies: Sarah Wylie, Keith Emsden

Approval of minutes:

The minutes for the meeting dated 21st May were approved.

Communications:

It was agreed that the meetings need to be more open to other people, it was suggested that a way of doing this was to have an open meeting every 3 months or so, that would be organised differently and advertised.

The possibility of putting a piece in a local magazine, such as Your Mag, Community Matters and the Parish Magazine was discussed.

Brian would like to speak to the parish council about the group and will organise this with Michael.

Brian and Marilyn have met up to discuss communications and feel that it would be a good idea to do a small satisfaction survey with patients, based purely around the service they receive. The idea would be for GPs, nurses, etc to hand patients a postcard for them to fill in after an appointment. Staff members present felt that this was something we could move forward with, and that there are probably resources already available for this from the NHS. Dr Say will bring this to the partners.

Michael said that we have permission to have a notice board in the Village Hall, this would highlight specific health matters, and advertise the PPG. In return for the Village Hall asked if the practice would promote their Blood Donor Session, Dr Say agreed to this.

Treasurers Report:

Keith reported that the bank balance remains the same at £348.00.

Charles' name needs to be removed from the bank mandate, Dr Say agreed to be the fourth signatory.

News from the Practice:

Dr Say told the PPG about the campaign by the Royal College of General Practitioners (RCGP) and the British Medical Association (BMA). The campaign addresses the issue that the budget allocated to Primary Care is falling every year, so GPs are unable to do what they used to do. The practice already has some posters up, but will also put a presentation on the plasma screen and ask Ken Clayton if there is anything that can go on the television. There is also a petition for patients to sign, which Dr Say encouraged the PPG to do.

Dr Say told the PPG that Dr Wallis will be leaving the practice at the end of August after 25 years. The PPG asked us to pass onto Dr Wallis that they will miss her.

New Patient Issues:

Prescriptions can now be ordered online.

It was suggested that the car park have bigger spaces for parents and children and some white lines be put down at the entrance to the car park.

Next Meeting:

Wednesday 16th July 2014